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| Valley Light Center Assembly & Production Satisfaction Survey  |  |

Please take a moment to help us improve the quality of our services for the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Statement | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| Cleaning Support |
| I am satisfied with the work ethic. |  |  |  |  |  |
| I am satisfied with team-work and support.  |  |  |  |  |  |
| I am satisfied with substitute workers.  |  |  |  |  |  |
| I am satisfied with the quality of the labels placed on the product.  |  |  |  |  |  |
| I am satisfied with the finish product being completed on timely manner and ready for shipment. |  |  |  |  |  |
| Overall, I am satisfied with duties and responsibilities performance completed by VLI workers.  |  |  |  |  |  |
| Interactions |
| I am satisfied with the level of competence demonstrated by VLI workers. |  |  |  |  |  |
| I am satisfied with the VLI Job Coaches.  |  |  |  |  |  |
| I am satisfied with the level of respect during work. |  |  |  |  |  |
| I am satisfied with the time of arrival and time of departure of the group. |  |  |  |  |  |
| Overall, I am satisfied with the team effort that is necessary to create successful packaging and productivity. |  |  |  |  |  |
| Appearance |
| I am satisfied with how neat and clean VLIEmployees present themselves to work each day. |  |  |  |  |  |
| Overall, I am satisfied with the assembly-line services from VLI and would recommend them. |  |  |  |  |  |
| Overall |
| I know who to contact to make changes if needed. |  |  |  |  |  |
| I know whom to call if I have questions about VLI consumers, the SEP administrative staff or the CEO. |  |  |  |  |  |
| Are there any particular VLI workers that exemplify your expectations?  |  |  |
| Additional Comments:   |  |  |
|   |

Name/Title ­­­­­­­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_